
TELECOMMUNICATIONS ORDER, 2001

**CODE OF PRACTICE FOR THE REGISTRATION OF MOBILE PREPAID
SUBSCRIBER IDENTITY MODULE (SIM) CARDS
(MOBILE PREPAID SIM CARDS REGISTRATION CODE)**

	REVISION RECORD	EFFECTIVE DATE
1	First issue	4 September 2024

COPYRIGHT NOTICE

© AITI, 2024. This document is the property of the Authority for Info-communications Technology Industry of Brunei Darussalam (“AITI”), a body corporate with perpetual succession with its address at B13 and B14, Simpang 32-5, Jalan Berakas, Kampung Anggerek Desa, Brunei Darussalam. It must not be copied, used or reproduced for any other purpose other than for which it is supplied, without the expressed written consent of AITI.

DISCLAIMER

The information contained in this document does not constitute legal advice and should not be treated as such. AITI disclaims any responsibility or liability for any use or misuse of this document by any person and makes no representation or warranty, express or implied, as to the accuracy or sustainability of the information to any third party.

TABLE OF CONTENTS

1. PRELIMINARY	2
1.1. Citation and commencement	2
1.2. Purpose of the Code	2
1.3. Definitions.....	2
1.4. Legal Effect of the Code.....	2
1.5. Application of the Code to Mobile Service Providers.....	3
1.6. Modification of provisions.....	3
2. REGISTRATION OF MOBILE PREPAID SUBSCRIBER IDENTITY MODULE (SIM) CARDS.....	3
2.1. Compulsory Recording of Subscriber Details	3
2.2. Age Eligibility	3
2.3. Documents Required for Registration	4
2.4. Use of Online or Electronic Registration Platform	4
3. COMPLIANCE	4
3.1. Authorised resellers.....	4
3.2. Non-compliance.....	5

TELECOMMUNICATIONS ORDER, 2001

CODE OF PRACTICE FOR THE REGISTRATION OF MOBILE PREPAID SUBSCRIBER IDENTITY MODULE (SIM) CARDS (MOBILE PREPAID SIM CARDS REGISTRATION CODE)

In exercise of the powers conferred by Section 26(1) of the Telecommunications Order 2001, the Authority for Info-communications Technology Industry of Brunei Darussalam ("Authority") hereby issues the following Code of Practice.

1. PRELIMINARY

1.1. Citation and commencement

This Code of Practice may be cited as the Code of Practice for the Registration of Mobile Prepaid Subscriber Identity Module (SIM) Cards, also referred to as the Mobile Prepaid SIM Cards Registration Code ("the Code"). The Code shall commence on a date to be appointed by the Authority.

1.2. Purpose of the Code

The purpose of this Code is to ensure accurate subscriber records and safeguarding subscribers by preventing SIM cards from being fraudulently registered and used under their names.

1.3. Definitions

In this Code, unless the context otherwise requires –

- 1.3.1. **"AITI Order, 2001"** means the **Authority for Info-communications Technology Industry of Brunei Darussalam Order, 2001**.
- 1.3.2. **"Authority"** means the Authority for Info-communications Technology Industry of Brunei Darussalam (also known by the acronym AITI) established by **Section 3 of the AITI Order, 2001**.
- 1.3.3. **"Mobile Service Provider(s)"** means a licensee that is granted a licence under **Section 5** of the **Telecommunications Order 2001** and engaged in the provision of public mobile telecommunications services.

1.4. Legal Effect of the Code

- 1.4.1. Mobile Service Providers must comply with all provisions in this Code.
- 1.4.2. The obligations contained in this Code are in addition to those contained in the Telecommunications Order, 2001, as well as any other regulations, licences, codes of practice or standard of performance, advisory guidelines or directions issued by the Authority.
- 1.4.3. To the extent that any provision of this Code is inconsistent with the provisions of the AITI Order, 2001, and/or the Telecommunications Order, 2001, the provisions of the AITI Order, 2001 or the Telecommunications Order, 2001 shall prevail.
- 1.4.4. To the extent that this Code is inconsistent with the provision of any other codes of practice or standard of performance or licence terms and conditions issued by the Authority in relation to

the same, whether currently in force or implemented in the future, the terms of this Code shall prevail.

- 1.4.5. If any provision of this Code is held to be unlawful, all other provisions will remain in full force and effect.

1.5. Application of the Code to Mobile Service Providers

Unless otherwise stated, the provisions of the Mobile Prepaid SIM Cards Registration Code shall apply to all Mobile Service Providers in Brunei Darussalam.

1.6. Modification of provisions

- 1.6.1. The Authority, where appropriate, will modify the provisions of this Code to reflect changes made in other ancillary regulations, the adoption of new best practices and technology advancement.
- 1.6.2. This Code may be modified by the Authority pursuant to periodic review or on its own initiative at any time. The Authority may conduct consultations prior to adopting such modifications.

2. REGISTRATION OF MOBILE PREPAID SUBSCRIBER IDENTITY MODULE (SIM) CARDS

2.1. Compulsory Recording of Subscriber Details

- 2.1.1. Mobile Service Providers shall maintain accurate records of mobile prepaid SIM card users or subscribers. This shall contain, at the very least, personal details (including full name, IC number and address) for accurate identification of the user or subscriber.
- 2.1.2. Registration can be done either by physical attendance (in person) at the respective Mobile Service Provider's or authorised resellers' storefront or online through electronic platforms maintained by the respective Mobile Service Providers.
- 2.1.3. Mobile Service Providers shall require subscribers to notify them of a change in ownership of any mobile prepaid SIM card registered under the subscriber's name. Mobile Service Providers shall update the records of the existing subscriber and new subscriber and register the mobile prepaid SIM card under the new subscriber's name. In the case where the existing subscriber of a mobile prepaid SIM card cannot be contacted, the Mobile Service Provider shall obtain information, documentation or any data that serves as evidence of ownership transfer from the existing subscriber of that mobile prepaid SIM card to the new subscriber.

2.2. Age Eligibility

- 2.2.1. Mobile Service Providers shall ensure that subscribers of mobile prepaid SIM cards are at least twelve (12) years old and possess a valid national identity card.
- 2.2.2. For subscribers under twelve (12) years old ("child subscriber"), Mobile Service Providers shall ensure that the parent or legal guardian of the child subscriber registers the mobile prepaid SIM card under the parent or legal guardian's name and lists down the child subscriber as the user.

2.3. Documents Required for Registration

2.3.1. Brunei Citizens and Permanent Residents:

- 2.3.1.1. Valid original yellow identity cards; or
- 2.3.1.2. Valid original Brunei Military or Police Personnel identity cards; or
- 2.3.1.3. Valid original purple identity cards for permanent residents.

2.3.2. Foreign Workers:

- 2.3.2.1. Valid original green identity card; or
- 2.3.2.2. Valid original passport and employment pass.

2.3.3. Visitors/Tourists:

- 2.3.3.1. Valid original passport from their country of origin.

2.3.4. Local Businesses:

- 2.3.4.1. Letter of authorisation from the business owner(s).
- 2.3.4.2. Registered Company: Form X and Notice of Situation of Registered Office.
- 2.3.4.3. Sole Proprietors or Partnerships: Form 16 & 17.

2.4. Use of Online or Electronic Registration Platform

2.4.1. Mobile Service Providers must ensure that their online or electronic registration platforms are able to perform the following functions:

2.4.1.1. **Identification:** Collection of user or subscriber information; and

2.4.1.2. **Verification:** Ensuring that the user or subscriber information provided belongs to the user or subscriber either by:

- a) Capturing images or videos of the user or subscriber via recording or sighting sufficient documents of the user or subscriber to attribute such information to a particular user or subscriber; or
- b) Adopting biometric technology to scrutinise users or subscribers virtually, in real-time.

2.4.2. Prior to implementation of online or electronic registration platforms, Mobile Service Providers are required to submit details of the proposed online or electronic registration platform and its processes and demonstrate it to the Authority for approval to ensure compliance with the requirements in this Code.

3. COMPLIANCE

3.1. Authorised resellers

3.1.1. Mobile Service Providers shall furnish a list of its authorised resellers of mobile prepaid SIM cards to the Authority.

3.1.2. Mobile Service Providers and authorised resellers shall ensure compliance with the requirements of this Code.

3.2. Non-compliance

3.2.1. In the case of any non-compliance to the Code, the Authority may suspend or cancel the Mobile Service Provider's licence in whole or in part, reduce the period for which the licence is in force, or impose a financial penalty of such amounts to be determined by the Authority in accordance to Section 8 of the Telecommunications Order, 2001.

[END OF DOCUMENT]