
NATIONAL NUMBERING PLAN OF BRUNEI DARUSSALAM

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1 The Strategy for Numbering Plan

- 1.1 Under the Second Schedule of the AITI Order 2001, the Authority for Info-communications Technology Industry of Brunei Darussalam (AITI) has the power to control and regulate the management and allocation of numbering plans and schemes for telecommunication systems and services.
- 1.2 Numbers are a finite and valuable national resource that require effective planning and management to ensure their efficient use and to support the rapid evolution of the communications industry.
- 1.3 This National Numbering Plan (hereinafter referred as “Plan”) has been developed in order to ensure that all numbers that are applied within Brunei Darussalam are assigned with consistency and predictability by providing explanations and definitions into the different Number Categories that are available.
- 1.4 This Plan also outlines the policies and procedures related to the management of numbering resources. It includes eligibility criteria and compliance requirements, the process for reserving and assigning numbers, and the conditions attached to those assignments. It also covers utilisation reporting, procedures for the transfer, suspension, cancellation, or withdrawal of numbers, and guidelines for number variation, portability, and details on applicable numbering fees.
- 1.5 AITI has identified the plan below in order to improve the existing numbering scheme namely:
 - 1.5.1 To look into the existing plan and improve necessary areas that are not limited to its allocation, assignments procedure, migration of existing services, eligibility of the numbers, terms and conditions etc.;
 - 1.5.2 Design a new numbering plan to be made available to facilitate the development of existing services and the introduction of new services. This is also to ensure adequate numbers are available by structuring them appropriately.
 - 1.5.3 To plan and set out clear action plans for likely future changes in introducing new numbering policy.

2 Definitions

- 2.1 In this Plan, unless the context otherwise requires:
 - 2.1.1 “Licensees” in this Plan refer to holders of the Infrastructure Provider for the Telecommunication Industry (InTi) Licence or Service Provider for the Telecommunication Industry (SeTi).
 - 2.1.2 “Assignment holder” refers to the person to whom a number is assigned pursuant to this Plan.
 - 2.1.3 “Order” in this Plan refers to the Telecommunications Order, 2001.

3 Policy & Process

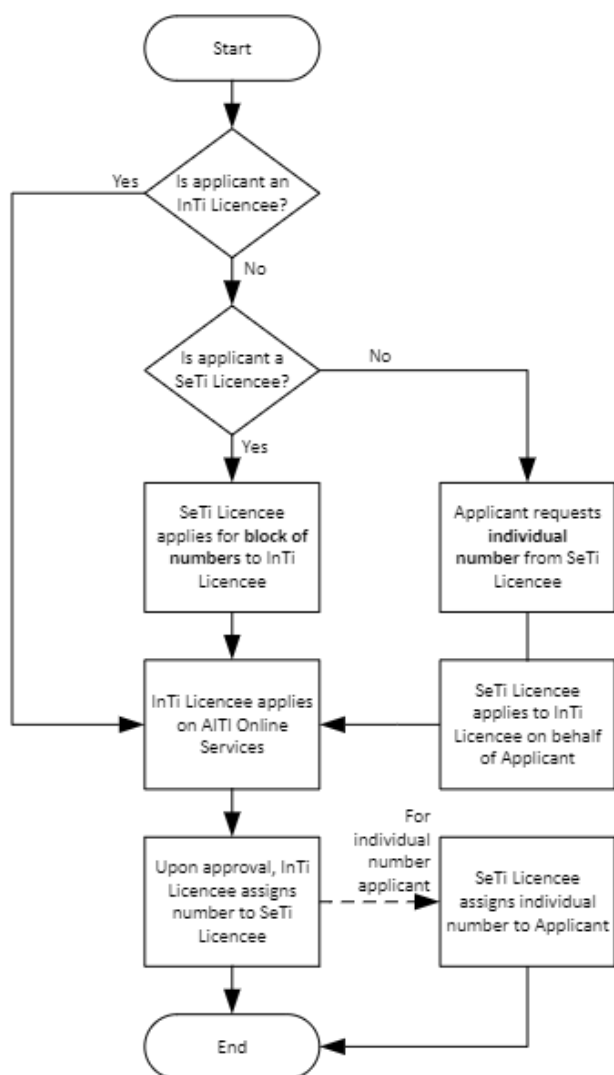
3.1 Persons to Comply

- 3.1.1 All licensees under AITI's Licensing and Regulatory Framework and any other interested parties are required to comply with this Plan.

3.2 Eligibility

- 3.2.1 All applications for numbering resource may only be applied by a holder of the Infrastructure Provider for the Telecommunication Industry (InTi) Licence. Holders of the Service Provider for the Telecommunication Industry (SeTi) Licence must apply for a numbering resource through the InTi Licensee. All other applicants must apply for numbering resource through the SeTi Licensee.

- 3.2.2 Applicants without an InTi Licence may apply for numbering resource by following the process below:



Note: Block of numbers refers to blocks of 10,000 or 1,000 running numbers for Geographic Numbers, Mobile Numbers, and IP Telephony.

Individual numbers refer to single number applications for Short Numbers, and Special Service Numbers (excluding IP Telephony).

3.3 Reservation of Numbers

3.3.1 Reserving Numbers from Application

3.3.1.1 For numbers under the National Numbering Plan, AITI may decide on the following at any time it deems necessary:

- (a) Reserve any unassigned numbers for the purpose of planning; and
- (b) Reserve certain numbers or certain range of numbers or level of numbers.

3.3.1.2 AITI will decide to assign reserved numbers and AITI may publish the following matters at the appropriate time:

- (a) The eligibility criteria for the reserved number assignment;
- (b) The method of assignment of reserved number;
- (c) The terms and conditions for use of the reserved number; and
- (d) Any other matters that is necessary to be included by AITI.

3.3.1.3 AITI shall not be obligated to entertain any application of the reserved number and AITI has the right to retain the reserved number.

3.4 Assignment of Numbers

3.4.1 Overview

3.4.1.1 AITI conducts assignments of numbers in a fair, transparent and efficient manner whilst ensuring that the value of such numbers are realized and protected. AITI will achieve the abovementioned objective by ensuring that a set of clear and stable rules for the assignment of numbers has been developed.

3.4.1.2 AITI established the rules for the assignment of numbers after taking into consideration international agreements, conventions, recommendations, standards and practices. Therefore, numbers may be assigned by one of the assignment procedures which are listed below:

- (a) Normal Assignment; and
- (b) Assignment of Reserved Numbers.

- 3.4.1.3 Number must not be used unless AITI has issued a number assignment which has followed standard numbering application procedures.
- 3.4.1.4 Each application of assignment shall be made through AITI Online Services. Additional information requested may contain the following:
- (a) Application letter;
 - (b) Utilisation Report if applicable¹, including details of the utilisation of existing assignments including those which have been assigned to end users and those which are currently in use; and
 - (c) Any other details which the applicant considers relevant to the application.
- 3.4.1.5 Applicants are subject to pay any fees related to numbering usage within thirty (30) working days of date of issuance of invoice on AITI Online Services. Failure to settle payments during the abovementioned period, will result in the withdrawal of the approval of the assignment granted by AITI. New request of application is required and no reference to the previous application should be made by the applicant.

3.4.2 Application for Normal Assignment

- 3.4.2.1 A Normal Assignment application is defined as an application for any number assignment that has been defined and stipulated in this Plan, and are not reserved by AITI.
- 3.4.2.2 If the assignment holder (Licensee) wishes to apply for a new block of numbers in a number category, they shall ensure that utilisation in their current assignments are at a minimum of eighty percent (80%) utilisation.
- 3.4.2.3 The applicant of the normal assignment shall be notified by AITI of the decision to approve or to reject within forty-five (45) working days from the date of receipt of the said application by AITI.

3.4.3 Application for Assignment of Reserved Numbers

- 3.4.3.1 A reserved number may only be applied for in accordance with the method of assignment of reserved numbers as will be decided by AITI pursuant to sub-section 2.3 above. Reserved numbers are therefore not subject to Normal Assignment.
- 3.4.3.2 Applications for Reserved Numbers require the provision of items stipulated in the Assignment of Numbers section above, along with a letter with justification for applying for the Reserved Number(s).

¹ Applicable for numbers that are applied in Blocks (i.e., Geographic Numbers, Mobile Numbers and IP Telephony)

3.5 Conditions for Assignments

3.5.1 Standard Conditions for Assignments

3.5.1.1 Any assignment granted by AITI pursuant to an application for assignment have the following Standard Conditions, where all assignment holders are required to comply:

- (a) The assignment holder shall not use the assigned number for any other purposes other than the purpose stated in the application;
- (b) The assignment holder shall pay the assignment as prescribed by the Numbering Fee charges to AITI within the period as specified by AITI;
- (c) The assignment holder shall utilise the assigned numbers within twelve (12) months after the date of the assignment;
- (d) The assignment holder shall take all steps necessary to ensure that the use of any assigned numbers are at its maximum;
- (e) The assignment holder shall maintain a plan for issuing and re-issuing numbers in accordance with this Plan;
- (f) The assignment holder shall submit any relevant information as may be required by AITI;
- (g) The assignment holder shall comply with this Plan, any relevant mandatory standard, guidelines, subsidiary legislations made under the Telecommunications Order, 2001² and registered by AITI;
- (h) The assignment holder shall comply with any other relevant written laws; and
- (i) Any other conditions as may be imposed by AITI from time to time.

3.5.1.2 The assignment holder shall not charge, sell, auction, trade or otherwise transfer any assignments unless instructed otherwise by AITI.

² Any reference to "Order" within this Plan refers specifically to Telecommunications Order, 2001.

3.5.2 Conditions for specific categories of number

3.5.2.1 Mobile Numbers

- (a) The Public Cellular Service Number block assigned by AITI shall be retained by the assignment holder for a period of twelve (12) months from the date of assignment.
- (b) If the assignment holder does not use or activate the Public Cellular Service Number block within the aforementioned twelve (12) month period, then on the next day after the expiry of the said twelve (12) month period, the assigned Public Cellular Service Number block shall be automatically cancelled in accordance with sub-section 2.7.2 and AITI may re-assign the Public Cellular Service Number block to another applicant.
- (c) It is the responsibility of the assignment holder to ensure that the assigned Public Cellular Service Number is accessible from other network services.
- (d) Any number which has been cancelled by the assignment holder after the number has been used in respect of any network or applications service shall not be re-issued by the assignment holder for at least six (6) months from the date of the cancellation. The six (6) months period is referred to as the cooling-off period, whereby the number shall be placed in quarantine and cannot be re-issued to any person during the six (6) months quarantine period.

3.5.2.2 Short Numbers

- (a) The successful applicant shall ensure that the assigned Short Number is accessible from other network services.

3.5.2.3 Special Service Numbers

- (a) The successful applicant shall ensure that the assigned Special Service Number is accessible from other network services.

Additional Conditions for Premium Service Numbers, Home Country Direct Service, International Freephone, and IP Telephony:

- (b) The assignment holder shall comply with any guidelines issued by AITI for any of the above Number Categories.

3.6 Utilisation Report

- 3.6.1 A Utilisation Report should provide a detailed breakdown on how assignment holders allocate and use their assigned numbers, including identifying unused or underused blocks of numbers.
- 3.6.2 All assignment holders (Licensees) are required to submit a utilisation report upon application of a new block of numbers, or as may be required by AITI.

- 3.6.3 The following information shall be provided in the report:
- 3.6.3.1 The current usage of all issued assignments, including metrics for numbers that are active³ and inactive⁴/available;
 - 3.6.3.2 The type of number assigned and services the assignment is being used for; and
 - 3.6.3.3 Any other information as may be specified by AITI.

3.7 Transfer, Suspension or Cancellation and Withdraw Numbers

3.7.1 Transfer of Numbers between End-Users

- 3.7.1.1 End-users that operate within the same service provider network may request to transfer their issued number amongst each other provided the request was made to the service provider of that network and that both parties have agreed to the transfer.

3.7.2 Suspension or Cancellation of Assignment

- 3.7.2.1 Suspension or Cancellation of Assignment may occur in whole or in part to any assignment that has been granted by AITI. This may occur under any of the following circumstances:
- (a) Usage of numbers that are inconsistent with the Plan;
 - (b) Upon breach of any condition of the assignment;
 - (c) Upon failure to pay any payment fees in relation to the assignment;
 - (d) For non-compliance with the numbering plan, including any amendments to the Plan;
 - (e) If the license issued to the assignment holder under the Order is suspended, cancelled, surrendered or not renewed;
 - (f) If the suspension or cancellation is in the public interest; or
 - (g) If the assignment holder requests for suspension or cancellation in writing.
 - (i) In deciding to suspend or cancel the issued numbers, AITI must be satisfied that the suspensions or cancellations will not impact and will not have consequences to the end-users and the assignment holder.
 - (ii) AITI shall notify the assignment holder of its intention in writing before suspending or cancelling an assignment.

³ Active numbers: Numbers that are currently in use, configured, or operational.

⁴ Inactive number: Numbers that are not currently in use, unassigned, or idle.

- (iii) The suspension or cancellation of an assignment shall take effect on the expiry of thirty (30) working days from the date on the issuance of the notification letter to the assignment holder. AITI may extend the suspension or cancellation of an assignment if necessary.
- (iv) If the suspension or cancellation of an assignment relates to numbers which are currently in use:
 - (A) AITI shall notify in writing to the assignment holder to cease such number within nine (9) months from the date of the suspension or cancellation of the assignment takes effect;
 - (B) The assignment holder shall give at least six (6) months prior written notice to its end users affected by AITI's decision to suspend or cancel the numbers and shall offer a choice of alternative number to the affected end-users as replacement if the assignment holder continues to be licensed service provider under the Order to provide the same network service to which the suspended or cancelled numbers relate; and
 - (C) AITI shall offer an alternative number to the affected end-users as replacement if the assignment holder continues to be licensed service provider under the Order to provide the same network service to which the suspended or cancelled numbers relate.
- (v) AITI is not responsible for any financial loss or financial claim from the suspension or cancellation of an assignment in relation to any breach of any condition of the assignment or failure to implement or comply with the Order by the assignment holder.

3.7.3 Withdraw Numbers

- 3.7.3.1 An assignment holder may submit a request to withdraw their assigned numbers through AITI Online Services. The withdraw application shall include a letter containing the following information:
 - (a) Name and contact details of the applicant;
 - (b) The assigned number and its related service provided to be withdrawn;
 - (c) The reasons for the withdrawal; and
 - (d) Any other information and document(s) that AITI may require.
- 3.7.3.2 AITI will process requests to withdraw an assignment and inform the applicant of its decision within (30) working days from the date of application unless the applicant has been informed otherwise by AITI.
- 3.7.3.3 Assignment holder shall not request to withdraw an assignment if the number in question is still actively used to provide services to end-users. Any requests made for such assignments will not be accepted by AITI.

3.8 Variation of Numbers

- 3.8.1 Variation of numbers may occur in the event that AITI implements revisions to the Plan.
- 3.8.2 Suspension or cancellation of numbers does not include changes to any assigned numbers or to the current numbering plan following a revision of this Plan.
- 3.8.3 Any renumbering of numbers shall not be deemed to be a new assignment of numbers.
- 3.8.4 AITI may prepare a migration plan setting out procedures and timetable for the changes following the revision of the numbering plan that requires renumbering of numbers which can affect a network service provider.

3.9 Number Portability

- 3.9.1 Number portability refers to the ability of a fixed-line or mobile phone customer to retain their existing fixed or mobile number when changing from one service provider to another. It allows customers to switch carriers or service providers without having to change their phone number.
- 3.9.2 In exercise of the powers conferred by Section 26(1) of the Telecommunications Order, 2001, AITI issued the Code of Practice on Principles of Number Portability for the Telecommunications Services in Brunei Darussalam with the effective date on 19 August 2021.

3.10 Numbering Application Flowchart

- 3.10.1 The numbering application flowchart as done through AITI Online Services is shown in Schedule A of this document.

3.11 Numbering Fees

- 3.11.1 AITI will impose charges to the numbering issued to the assignment holders. The number administration costs imposed is based on the direct and indirect administration costs for matters such as printing, systems, monitoring, updating and keep numbering database.
- 3.11.2 There will be a one-time application fee and annual fees for the use of number in the numbering plan.
- 3.11.3 Annual fees are collected on 31st March of every year that the number is active.
- 3.11.4 Upon first application of a number or block of numbers, the annual fees may be prorated depending on the date of approval of the number or block of numbers.
- 3.11.5 The Chief Executive of AITI has the right to approve or reject requests for exemptions for non-commercial services⁵.
- 3.11.6 The numbering charges are shown in Schedule B of this document.

⁵ Non-Commercial Services is defined as services that do not generate any revenue whilst providing the service.

4 Numbers

4.1 Country Code

4.1.1 The International Telecommunication Union (ITU) Recommendation E.164 defines a general format for international telephone numbers and assigns unique country codes to facilitate global communication.

4.1.2 Country codes are unique two- or three-digit identifier assigned to each country or geographical area. It is prefixed to all telephone numbers within that country or area and should be followed by the National Significant Number (NSN). The International Telecommunication Union Telecommunication Standardization Sector (ITU-T) allocated country code for Brunei Darussalam is “673”. This code follows the international prefix for calls made from outside the country and should be followed by the NSN of the destination within Brunei Darussalam.

4.2 Geographic Numbers

4.2.1 Overview

4.2.1.1 Geographic Numbers are numbers that consist of digits that indicate the geographical location of the Number. The uses of Geographic Numbers are presently limited to fixed telephony and data services.

4.2.2 Number Structure

4.2.2.1 Brunei Darussalam adopted ITU-T Recommendation E.164 for Geographic number as structured below:

10 digits		
3 digits	7 digits	
	National Significant Number (NSN)	
	1 digit	6 digits
Country Code	Area Code	Subscriber Number (SN)
673	A	XXXXXX

Where, A = 2 – 5*

X = 0 – 9

*Note: Digit 5 is also used for IP telephony.

4.2.2.2 Brunei Darussalam only uses up to seven (7) digits numbering, excluding country code, for the Geographic number.

4.2.3 Area Code

4.2.3.1 Area Codes area associated with the geographic areas which are the four districts of Brunei Darussalam.

4.2.3.2 All area codes have one (1) digit and there is no Access Code zero (0).

4.2.3.3 The table below shows the Area Code designations in Brunei Darussalam.

Area Code	Geographical Area
2	Brunei Muara
3	Belaït
4	Tutong
5	Temburong

4.2.4 Assignment

4.2.4.1 All applications and assignments for Geographic Numbers shall be made by way of normal assignment applications, and AITI shall only issue in blocks of ten thousand (10,000) running numbers.

4.2.4.2 All Geographic Numbers are required to be accessible from other network services.

4.3 Mobile Numbers

4.3.1 Overview

4.3.1.1 Mobile Numbers are numbers which are used for network or application services which encompass features such as the mobility of the terminating device and the concept of personal association with an assigned number.

4.3.1.2 Services which use these types of numbers are as follows:

- (a) Public Cellular Services; and
- (b) Machine-to-Machine Services.

4.3.2 Public Cellular Services

4.3.2.1 Purpose

- (a) Public Cellular Service Number, commonly referred to as a Mobile Number, is a number assigned within a Mobile Service to identify devices designed for use while in motion.

4.3.2.2 Number Structure

- (a) The Mobile Number has seven (7) digits (excluding country code) and start with the number “7” and “8”. The structure is as follows:

10 digits		
3 digits	7 digits	
	National Significant Number (NSN)	
	2 digits	5 digits
Country Code	Mobile Network Identifier	Subscriber Number
673	ZY	XXXXX

Where, Z = 7 or 8
Y = 1 – 4; 6 – 9
X = 0 – 9

Example: 71 23456

4.3.2.3 Assignment

- (a) All applications and assignments for Public Cellular Services shall be made by way of normal assignment applications, and AITI shall only issue in blocks of ten thousand (10,000) running numbers.

4.3.3 Machine-to-Machine

4.3.3.1 Purpose

- (a) Numbers that allow direct communication between devices using any communications channel, including wired and wireless.

4.3.3.2 Number Structure

- (a) Machine to Machine Number Services has twelve (12) digits (excluding country code) and start with the number “191”. The structure is as follows:

15 digits		
3 digits	12 digits	
	National Significant Number (NSN)	
	4 digits	8 digits
Country Code	Service Indication Code	Subscriber Number
673	191 X	XXXX XXXX

Where, X = 0 – 9

Example: 191 1 2345 6789

Note: The current allocation for Service Identification Code is shown in Schedule C.

4.3.3.3 Assignment

- (a) All applications and assignments for Machine-to-Machine (M2M) shall be made by way of normal assignment applications, and AITI shall only issue in blocks of ten thousand (10,000) running numbers.

4.4 Short Numbers

4.4.1 Overview

4.4.1.1 Short Numbers are a string of digits that have no connection to any particular geographic location in Brunei Darussalam. The common purpose for Short Numbers in Brunei Darussalam are:

- (a) To establish a call to particular local designated services such as Emergency Number, Telephone Directory, Customer Services, Government Services, etc; and
- (b) To access particular international services such as International Direct Dialling and International Economy Call.

4.4.1.2 Short Code Numbers categories are classified as below:

- (a) International Access Short Code (IASC);
- (b) Commonly Known Short Code (CKSC); and
- (c) Emergency Numbers.

4.4.2 International Access Short Code (IASC)

4.4.2.1 Purpose

- (a) International Access Short Code is an access code for International Call services.

4.4.2.2 Number Structure

- (a) The IASC has either two (2) or three (3) digits code as illustrated below:

International Access Short Code (IASC)
0A or OYX

Where, A = 0 and 1
 Y = 8 and 9
 X = 0 to 9

Example: 01 or 091

4.4.2.3 Assignment

- (a) Each assignment of IASC shall be for one (1) IASC number and shall be by way of a normal assignment.

4.4.3 Commonly Known Short Code (CKSC)

4.4.3.1 Purpose

- (a) Commonly Known Short Code (CKSC) is a form of Short Number, which is assigned only for specific public and commercial services and is utilised for access to similar application services across all network services.

4.4.3.2 Number Structure

- (a) The CKSC has three (3) digits and five (5) digits and start with the number “1” and the number “9”.

Commonly Known Short Code (CKSC)
1AX, 16XXX

Where, A = 1 to 5, and 7
 X = 0 to 9

Example: 148 or 16111

4.4.3.3 Assignment

- (a) Each assignment of CKSC shall be for one (1) CKSC number and shall be by way of a normal assignment.
- (b) As of 13th October 2018, AITI has ceased issuance of 3-digit CKSC.

4.4.4 Emergency Numbers

4.4.4.1 Purpose

- (a) Emergency Number is a number that allows a caller to contact local emergency services for assistance.

4.4.4.2 Number Structure

- (a) The Emergency Number has three (3) digits and start with the number “9”.

Emergency Number
9XX

Where, X = 0 to 9

Example: 991

4.4.4.3 Assignment

- (a) Each assignment of Emergency shall be for one (1) Emergency number and shall be by way of a normal assignment.

4.5 Special Service Numbers

4.5.1 Overview

4.5.1.1 Special Service Numbers are a string of digits that have no connection to any particular geographic location in Brunei Darussalam, which are used for the following services:

- (a) Data Premium Service (DPS) (3YXXX);
- (b) Freephone Service (1-800);
- (c) Premium Service (1-900);
- (d) Home Country Direct Service (800);
- (e) International Freephone (801); and
- (f) IP Telephony (5 3XX XXX and 5 4XX XXX).

4.5.1.2 These services are considered as a national and unified service to ensure that any caller is able to access the services by dialling the same digits regardless of the network or location of the call.

4.5.2 Data Premium Service (DPS)

4.5.2.1 Purpose

- (a) Data Premium Service (DPS) are numbers used for a service where a messaging party has to send text message to the said number at a pre-determined rate.

4.5.2.2 Number Structure

- (a) The DPS number has five (5) digits and start with the number “3” as illustrated below:

Data Premium Service (DPS)
3 YXXX

Where, X = 0 to 9
Y = 8 and 9

Example: 3 8111

4.5.2.3 Assignment

- (a) Each assignment of DPS shall be for one (1) DPS number and shall be by way of a normal assignment.

4.5.3 Freephone Service Numbers

4.5.3.1 Purpose

- (a) Freephone Service Numbers are numbers used for a service in which a person calling the Freephone Service Number from a fixed network and mobile network bears no charges whereby all call charges are borne by the receiving party.

4.5.3.2 Number Structure

- (a) The prefix “1800” is designated for Freephone Service Numbers and the number structure is illustrated below:

8 digits	
4 digits	4 digits
Prefix	Service Number
1800	XXXX

Where, X = 0 to 9

Example: 1800 1234

4.5.3.3 Assignment

- (a) Each assignment of Freephone Service Numbers shall be for one (1) Freephone Service number and shall be by way of a normal assignment.

4.5.4 Premium Service Numbers

4.5.4.1 Purpose

- (a) Premium Service Numbers are numbers used for a service in which the calling party gains access to voice content at a pre-determined rate.
- (b) Such voice content includes information, specialist information provided by an appropriately qualified person or entertainment services.

4.5.4.2 Number Structure

- (a) The prefix “1900” is designated for Premium Service Numbers and the number structure is illustrated below:

8 digits	
4 digits	4 digits
Prefix	Service Number
1900	XXXX

Where, X = 0 to 9

Example: 1900 1234

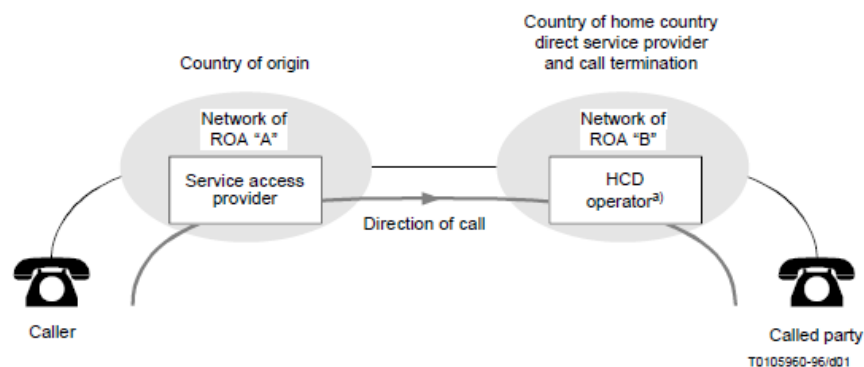
4.5.4.3 Assignment

- (a) Each assignment of Premium Service Numbers shall be for one (1) Premium Service number and shall be by way of a normal assignment.

4.5.5 Home Country Direct Service

4.5.5.1 Purpose

- (a) Home Country Direct Service (HCDS) are subscribed by foreign public telecoms operators in order to offer toll-free numbers to make international calls between Brunei Darussalam and an overseas home operator. These numbers let users in Brunei Darussalam dial directly and have the call charges billed to the recipient in another country. Home Country Direct Service is explained further under ITU-T Recommendation E.153.
- (b) ITU-T Recommendation E.153 states the following with regards to Home Country Direct Service:
- (i) *It is a feature of the international telephone service which enables a caller in one country to access directly the home country direct service provider in a second country for the purpose of placing a call terminating within the second country. It involves internal call and will require the home country direct service provider to have a bilateral agreement in place with the service access provider.*



^{a)} Or automated operator function.

4.5.5.2 Number Structure

- (a) The prefix “800” is designated for Home Country Direct Service and the number structure is illustrated below:

6 or 7 digits	
3 digits	3 or 4 digits
Prefix	Service Number
800	XXX or 1111

Where, X = 0 to 9

Example: **800 123**

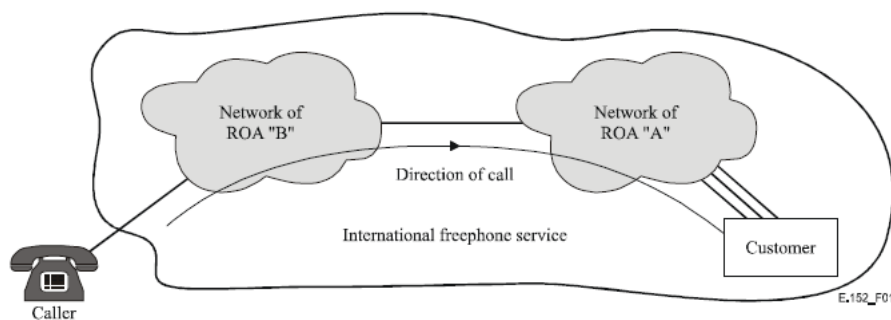
4.5.5.3 Assignment

- (a) Assignment of Home Country Direct Service number shall be done by an InTi Licencee.

4.5.6 International Freephone Service (IFS)

4.5.6.1 Purpose

- (a) International Freephone Service (IFS) are numbers used for toll-free services between callers in Brunei Darussalam and the overseas party. The numbers are used to allow callers in Brunei Darussalam to self-dial and charge the call to their receiving party as collect calls. IFS provide a customer helpline service for manufacturers that are not based in Brunei Darussalam.
- (b) ITU-T Recommendation E.152 states the following with regards to International Freephone Service;
- (i) *It is a feature that enables IFS customer in one country to be assigned one or more special telephone numbers in other countries which allow IFS callers in those countries to call the IFS customer free of charge. All service and call-related charges are paid by the IFS customer.*



4.5.6.2 Number Structure

- (a) The prefix “801” is designated for International Freephone Service and the number structure is illustrated below:

7 digits	
3 digits	4 digits
Prefix	Service Number
801	XXXX

Where, X = 0 to 9

Example: 801 1234

4.5.6.3 Assignment

- (a) Assignment of International Freephone Service number shall be done by an InTi Licencee.

4.5.7 IP Telephony

4.5.7.1 Purpose

- (a) IP Telephony is used for services between a person in Brunei Darussalam and the calling party regardless of their location. This service uses an IP-based telephone software which can be used on PC or laptops via broadband internet access.

4.5.7.2 Number Structure

- (a) The IP Telephony Number has eight (8) digits and start with the number 5. The number structure is illustrated below:

10 digits	
3 digits	7 digits
Country Code	Subscriber Number
673	5 YXX XXX

Where, Y = 3 to 9

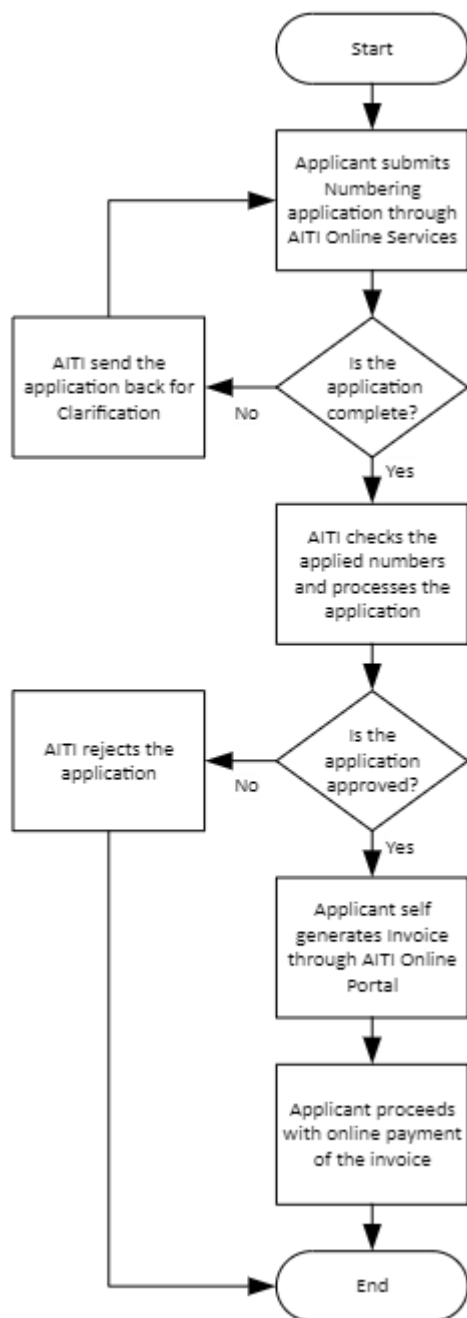
X = 0 to 9

Example: 5 312 345

4.5.7.3 Assignment

- (a) All applications and assignments for IP Telephony shall be made by way of normal assignment applications, and AITI shall issue in blocks of ten thousand (10,000) running numbers.

Schedule A: Numbering Application Flowchart on AITI Online Services



Schedule B: Numbering Fees

	Application and Processing Fee (one-time payment)	Annual Management Fee
Geographic Numbers		
Fixed Lines	\$ 150 (per level) ⁶	\$ 100 (per level)
Mobile Numbers		
Public Cellular	\$ 250 (per level)	\$ 1,000 (per level)
Machine to Machine (M2M)	\$ 250 (per level)	\$ 1,000 (per level)
Commonly Known Short Code (CKSC)		
3 digit	\$ 500	\$ 500
5 digit	\$ 500	\$ 500
Emergency Services		
99x	Exempted	Exempted
International Access Code		
2 digits	\$ 1,000	-
3 digits	\$ 1,000	-
Special Service Numbers		
5 digit DPS (3YXXX)	\$ 250	\$ 500
Freephone (1-800)	\$ 100	\$ 150
Premium (1-900)	\$ 250	\$ 350
IP Telephony (5 Y XXXXX)	\$ 150 (per level)	\$ 100 (per level)

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⁶ "Per level" refers to 10,000 sequential running numbers

Schedule C: Machine-to-Machine Service Identification Code

Code	M2M Service
191 1 XXXX XXXX	Progresif
191 2 XXXX XXXX	Imagine
191 3 XXXX XXXX	DST

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